

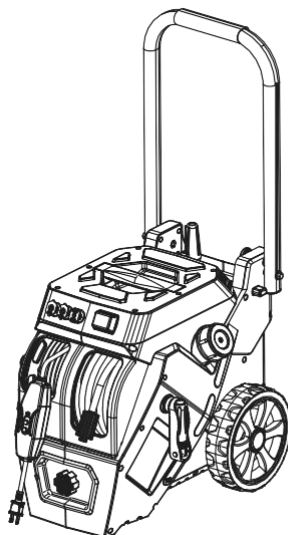


Model/Modelo: PWSU-1

OPERATOR'S MANUAL
Electric Pressure Washer

English page 1
Version 1

MANUAL DE
INSTRUCCIONES
Lavadora a Presión
Eléctrica



QUESTIONS

Our Customer Service staff is ready to provide assistance. In the case of a damaged or missing part, most replacement parts ship from our facility.

For immediate help with assembly, or for additional product information, Call 1-800-784-3628 or visit www.rugdoctor.com

¿PREGUNTAS?

Nuestro personal de servicio al cliente está listo para proveer asistencia. En el caso de una parte dañada o faltante, la mayoría de las piezas de repuesto se envían desde nuestro centro.

Si necesita ayuda inmediata con el montaje, o para obtener información adicional sobre el producto, Call 1-800-784-3628 or visit www.rugdoctor.com

SAVE THIS MANUAL
FOR REFERENCE

You will need this manual for safety instructions, operating procedures, and Warranty. The original sales invoice is required for warranty service.

GUARDE ESTE MANUAL
DE REFERENCIA

Usted necesitará este manual para las instrucciones de seguridad, los procedimientos operativos y de Garantía. La factura de compra original se requiere para el servicio de garantía.

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IMPORTANT SAFETY INSTRUCTIONS

Please read all of the safety precautions before operating this machine every time. Please pay particular attention to all sections with following symbols.



WARNING

Could cause injury or death if not followed



CAUTION

Could damage machine if not followed



WARNING

When using this product, basic precautions should always be followed, including:

1. Read all instructions before using the product.
 2. To reduce the risk of injury, do not operate the machine near children.
 3. Learn how to stop this product and release pressure quickly. Be thoroughly familiar with the controls.
 4. Stay alert - watch what you are doing.
 5. Do not operate this product when fatigued or under the influence of alcohol or drugs.
 6. Keep operating area clear of all people and pets.
 7. Do not stand on unstable surfaces. Do not overreach or stand on unstable support. Keep good footing and balance at all times.
 8. Follow the maintenance instructions specified in the manual.
 9. If replacement of the plug or cord is needed, contact Rug Doctor.
10. This product or its power cord contains lead, a chemical known to cause cancer, birth defects or other reproductive harm. Wash hands after handling.



WARNING

Risk of injury Injection Hazard

- Equipment can cause serious injury if the spray penetrates the skin.
- Do not point the gun at anyone or any part of the body. In case of penetration, seek medical aid immediately.



WARNING

Risk of injury

Do Not direct discharge stream at self or other persons.

- High-pressure jet can be dangerous if misused.
- The jet must not be directed at persons, animals, electrical devices, or the unit itself.



WARNING

Risk of Explosion - Do not spray flammable liquids

- **Do not use acids, alkaline, solvents or any flammable material in this product. These products can cause physical injuries to the operator and irreversible damage to the machine.**



WARNING

Risk of Electric Shock

- **Inspect cord before using - do not use if cord is damaged.**
- **Keep all connections dry and off the ground.**
- **Do not touch plug with wet hands.**



CAUTION

Gun Kick Back

- **Hold with both hands.**
- **The trigger gun safety lock prevents the trigger from being engaged accidentally.**
- **The safety feature DOES NOT lock trigger in the ON position.**

GENERAL SAFETY RULES

1. Never operate the machine without all components properly connected to the machine (handle, gun/wand assembly, nozzle, etc.).
2. Never operate pressure washer with broken or missing parts. Check equipment regularly and repair or replace worn or damaged parts immediately.
3. Never put hand or fingers over the nozzle or spray tip while operating the unit.
4. Never spray flammable liquids or use pressure washer in areas containing combustible dust, liquids or vapors. An electric spark could cause an explosion.
5. Never leave the wand unattended while the machine is running or switched on.
6. Never disconnect the high pressure discharge hose from the machine while the system is pressurized. To depressurize machine, turn power and water supply off, then depress gun trigger 2-3 times.
7. Never cover the pressure washer during operation to allow free air cooling.
8. Always wear safety glasses or goggles when operating or performing maintenance.
9. Always move switch on unit to "OFF" (O) position before connecting or disconnecting cord to electrical outlets.
10. Always turn water supply "on" before turning pressure washer "on" unless draining for storage. Running pump dry causes serious damage.
11. Always hold gun and wand firmly when starting and operating the machine.
12. Always follow detergent manufacturer's label recommendations for proper use of detergents. Always protect eyes, skin and respiratory system from detergent if used.
13. Always lock the trigger of spray gun in the safety position when not in use.
14. Do not use pressure that exceeds the operating pressure of any of the parts (hoses, fittings, etc.) in the pressurized system. Never use with any other manufacturer's accessories or components.

15. Do not spray electrical apparatus and wiring or the machine itself.
16. Do not operate the pressure washer with the inlet water filter screen removed. Keep filter clear of debris and sediment.
17. Discharge residual pressure by depressing the trigger until no more water comes out of the nozzle.
18. Keep clear of nozzle. Never direct high pressure spray at any person, animal or self.
19. To minimize the amount of water getting into the pressure washer, the unit should be placed as far as possible from the cleaning site during operation.

GROUND FAULT CIRCUIT INTERRUPTER PROTECTION

This pressure washer is provided with a Ground Fault Circuit Interrupter (GFCI) built into the power supply cord. This device provides additional protection from the risk of electrical shock. Should replacement of the plug or cord become necessary, use only identical replacement parts that include GFCI protection. See Page 5 for testing procedure.




WARNING

Connect directly to outlet. Do not use machine with extension cord. The use of an extension cord will override the GFCI built into the plug of the power supply cord resulting in the risk of electrical shock.

DOUBLE-INSULATION INSTRUCTION



In a double-insulation product, two systems of insulation are provided instead of grounding. No grounding is provided on a double-insulated product, nor should a means for grounding be added to the product. Servicing a double-insulated product requires extreme care and knowledge of the system, and should be done only by qualified service personnel. Replacement parts of a double-insulated product must be identical to the parts they replace. A double-insulated product is marked with the words “**DOUBLE-INSULATION**” or “**DOUBLE-INSULATED**”.

The symbol “” may also be marked on the product.

SAFETY FEATURES

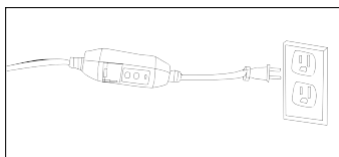
TOTAL STOP SYSTEM (TSS)

The pressure washer is equipped with a total stop system (TSS) that will sense when the trigger on the gun is depressed or released. It will open the power circuit to the motor, and cause the pressure washer motor to stop. The motor will start again when the trigger is depressed.



WARNING

The pressure washer is also equipped with a main power “ON/OFF” (I/O) switch located on the unit. It should always be moved to the “OFF” (O) position when the pressure washer is not being used to prevent possible injury or damage.



Ground Fault Circuit Interrupter Protection

This device provides additional protection from the risk of electrical shock. Plug the Ground Fault Circuit Interrupter (GFCI) into a power outlet. Indicator should turn red. **TEST BEFORE EACH USE.** Press the “TEST” button. Red indicator should disappear. Press “RESET” button again for use. Do not use if above test fails.

Do not touch plug with wet hands.



CAUTION

This machine has been designed for use with detergents that are specifically approved for pressure washer use. The use of other cleaning detergents may affect the operation of the machine and void the warranty.

PARTS AND DIAGRAM LIST

PARTS AND DIAGRAM LIST

Fig. 1

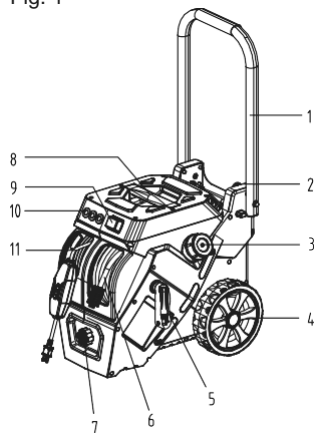


Fig. 2

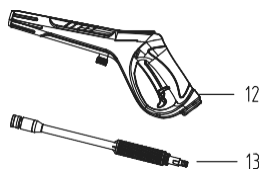
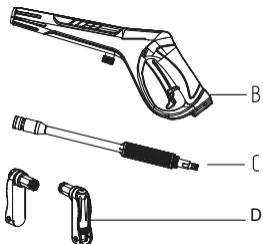
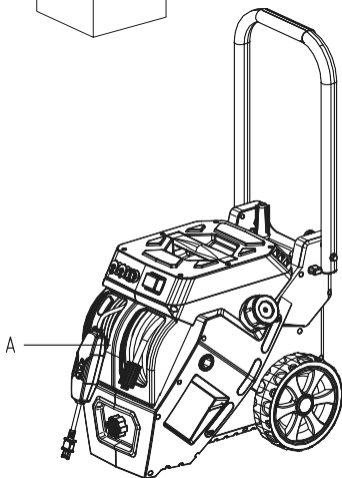
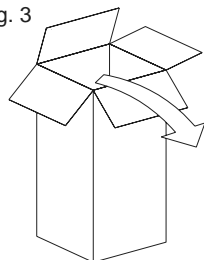


Fig. 3



Parts #	Quantity	Description
1	1	Handle
2	1	Handle locking pin
3	1	Detergent tank cap
4	2	Wheel
5	2	Crank handle
6	1	High pressure hose
7	1	Water inlet
8	1	Carrying handle
9	1	ON/OFF switch
10	3	Nozzle storage holders
11	1	Power cord
12	1	Spray gun trigger handle
13	1	Quick-connect wand

Check contents of the box

As shown in Fig. 3

Carefully remove the pressure washer and parts from its packaging. Identify all the parts packaged in the carton against the parts list. Please contact our customer service center (Monday - Friday 8:30AM - 5:00PM ET) at (866) 902-9690 if anything is missing.

- A. High-pressure washer
- B. Spray gun trigger handle
- C. Quick-connect wand
- D. Crank handle



WARNING: If any parts are damaged or missing, do not operate this tool until the missing parts are replaced. Failure to heed this warning could result in serious personal injury.



NOTE! Always recycle the packaging in accordance with local recycling codes.

ASSEMBLY AND OPERATION INSTRUCTIONS

Surface Preparation

Before starting any cleaning task, it is important to inspect the area for objects that could create a hazard. Remove any objects from the work area that could be tripped over, such as toys or outdoor furniture. Ensure that all doors and windows are closed tightly.

Water Supply (Cold Water Only)

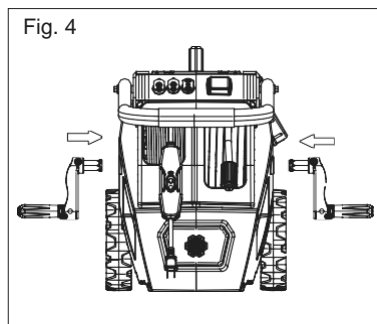
Only draw water through the unit. For use with cold water supply only. Garden hose must be at least a 1/2" (13 mm) in diameter. Flow rate of water supply must not fall below 2 GPM (gallons per minute) [9.1 LPM (liters per minute)]. Flow rate can be determined by running the water for one minute into an empty 5-gallon (19 L) container. The water supply temperature must not exceed 104°F (40°C).



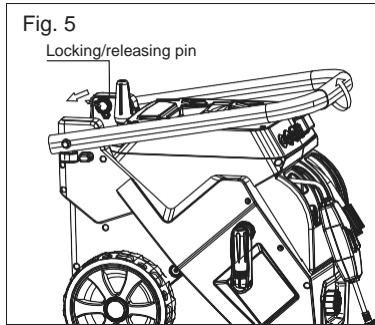
CAUTION

- **Never use the pressure washer to draw in water contaminated with solvents (e.g. paint thinners, gasoline, oil, etc.).**
- **Dirt in the water inlet will damage the unit. To avoid this risk, we recommend checking the water filter (located inside the water inlet. To clean it out, see Maintenance section).**
- **Always prevent debris from being drawn into the unit by using a clean water source and an additional accessory water filter if required.**
- **To prolong the life of the unit, rest the unit for 5 minutes after every 30 minutes of use.**

MACHINE ASSEMBLY



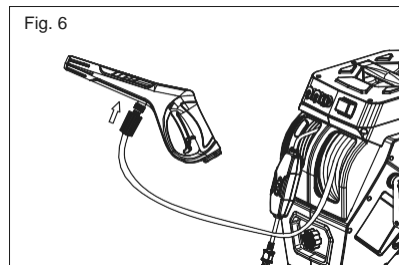
Attach hand cranks onto the hose reel and cord reel on both sides.



1. Pull the Locking/releasing pin outward on the left side of the machine, so that the locking/releasing pin stays clear of the original hole where it was seated and hold it in place with one hand.
2. While turning the handle upward with the other hand, it can rotate around its pivot. At this moment it allows release the locking/releasing pin, so that it can depress against the surface of the handle.
3. Keep rotating the handle until the locking/releasing pin slips into another hole on the same side of the handle, before using this device, ensure that it is fully engaged into this hole.

To fold the handle

1. This operating procedure is the same as above mentioned.
2. The difference is turning the handle downward.



Attach high pressure hose from hose reel to the gun wand, hand tighten until two parts are locked.



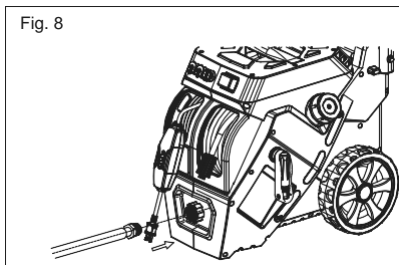
Insert quick-connect wand into the gun wand, hand tighten until two parts are locked.



CAUTION

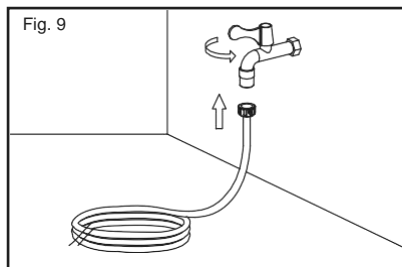
Placing any spray tip too close to a surface can result in permanent damage to the surface being sprayed. Maintain at least a 24" distance between the tip and the surface being sprayed until you have determined it is safe to move the tip closer to the surface.

Fig. 8



Attach the garden hose to the water inlet (hand tighten only).

Fig. 9



Attach garden hose to water supply and turn water valve on to the full on position. The water temperature must not exceed 40°C(104°F) and the supply pressure must be between 40 to 80 PSI.



CAUTION

The pressure washer must only be used with clean water. Use of unfiltered water or corrosive chemicals will damage the pressure washer. This pressure washer is not intended to pump hot water. Never connect it to a hot water supply as it will significantly reduce the life of the pump.

OPERATION INSTRUCTIONS



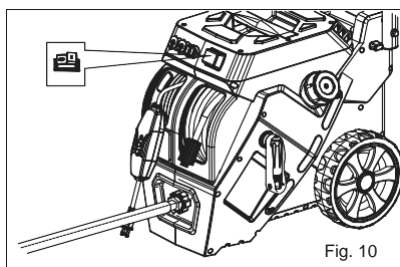
WARNING

Risk of injury, Do Not Direct discharge stream at self or other persons.

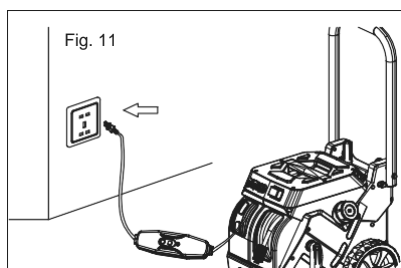


WARNING

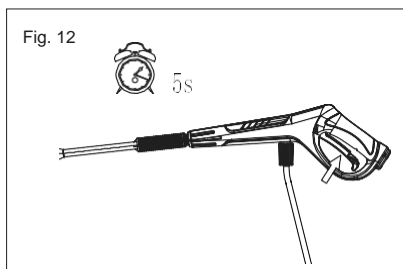
Before cleaning any surface, an inconspicuous area should be cleaned to test spray pattern and distance for maximum cleaning results.



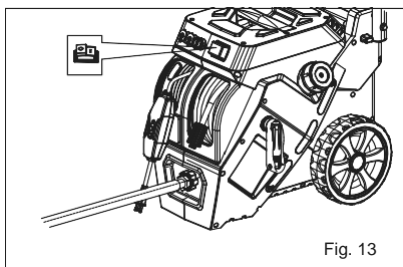
Make sure the ON/OFF switch is on the OFF position before plugging in the unit, press the switch button with mark “O” to ensure it is off.



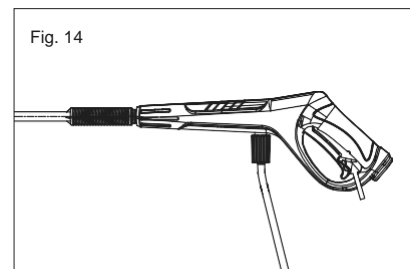
Completely unwind power cord and plug the unit into an outlet.



Ensure the gun safety latch is released by pushing it down and engage the trigger for a few seconds to discharge the residual pressure in the high pressure hose.



Turn ON the pressure washer by pressing the button with mark "I". The unit will run for a few seconds to build up pressure, then will stop on the function of total stop system (TSS).



Depress the gun trigger until there is a steady stream of water. Adjust the spray tip as per the recommendation above if necessary. Before changing spray tip, switch the machine off, depress trigger to release pressure and activate gun safety latch.



CAUTION

Do not adjust the spray tip while trigger is depressed.



CAUTION

If painted surfaces are peeling or chipping, use extreme caution as pressure washer may remove the loose paint from the surface. For most cleaning applications, a twenty degree (20°) spray angle be recommended to avoid damage to the surface being sprayed. The pressure of spray on the surface will increase when you move the wand closer to the surface.

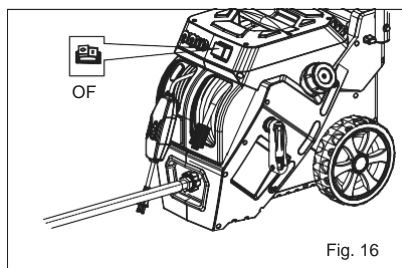


Fig. 16

Turn off the pressure washer by pressing the switch button with mark “O”, activate the safety latch for a break. For storage, drain machine after use by removing water connection, turning ON the machine for a few seconds and depressing gun trigger to release remaining water in the pump. Turn OFF immediately.

CLEANING DETERGENTS DISPENSER

Only use cleaning detergents recommended for pressure washers. Always follow detergent manufacturer's label recommendations for proper use of detergents or soap. Always protect eyes, skin and respiratory system from detergent if used.



CAUTION

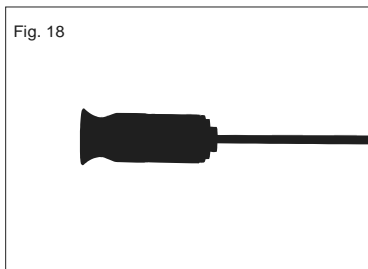
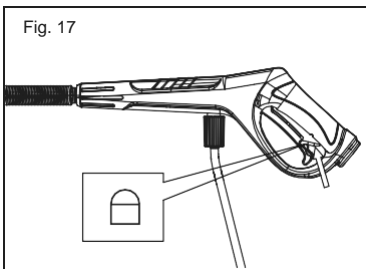
Working with detergent ensures a quick soaking of the dirt, and allows the high- pressure water to penetrate and remove the dirt more effectively. Always spray detergent on a dry surface, do not pre-soak area. Wetting the surface first dilutes the detergent and reduces its cleaning ability.

To apply detergents you must be operating at low pressure. This provides a gentle application of detergent, with the pressure equivalent to the lowest garden hose. The high-pressure setting is used for cleaning, **you cannot apply detergents when working at high pressure.**

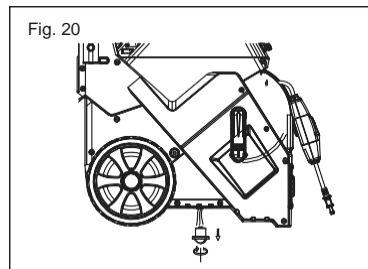
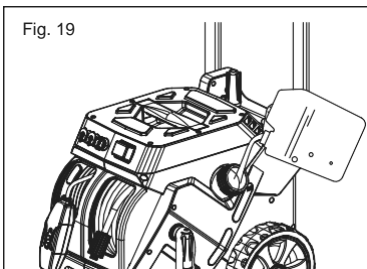
Always test detergent in an inconspicuous area before use.

NO BLEACH

1. Engage gun safety lock.



2. Detergent application will only work with spray tip in the SOAP position.



3. As shown Fig.19 Lift up to remove the cap of detergent tank, fill tank with detergent or soap and replace the cap. Apply detergent as instructed by the detergent manufacturer.
4. Turn on the pressure washer. Depress trigger to operate unit. The liquid detergent will automatically mix with water, and be discharged through the nozzle. Apply detergent to a DRY work surface, from bottom to top.
5. Allow detergent to remain on the surface for a short time before rinsing. Do not allow detergent to dry on surface.

6. Rinse with clean water under high pressure. On a vertical surface, rinse from the bottom up, then rinse from the top down to avoid streaking. Hold nozzle 6-8" (15-20 cm) from the cleaning surface, at a 45° angle.
7. As shown Fig.20 When you have finished using the detergent injection system, if certain amount of remaining detergent still exist in detergent tank.
 - Drain it by unscrewing the threaded plug, which is located at the bottom of device.
 - Secondly, put the threaded plug back into place.
 - Fill detergent tank with clean water. Siphon water by using soap tip for one minute, so that all detergent is flushed through system.



CAUTION

Fail to follow detergent clean procedure will cause the dispensing system to become clogged.

Damage may occur to painted surface if chemical is allowed to dry on surface. Wash and rinse a small section at a time. Avoid working on hot surfaces or in direct sunlight.

Never use:

- Bleach, chlorine products and other corrosive chemicals
- Liquids containing solvents (i.e., paint thinners, gasoline, oils)
- Tri-sodium phosphate products
- Ammonia products
- Acid-based products

These chemicals will harm the unit and will damage the surface being cleaned.

SHUTTING DOWN AND STORAGE

1. (If you are not using detergent, go directly to Step 2.) When you have finished using the detergent dispensing system, fill detergent tank with clean water to rinse the system clean. Depress the gun trigger for one minute at low pressure so that all detergents remaining in system are thoroughly flushed out. Remove detergent tank to empty the remaining water, and rinse it until it is thoroughly cleaned.
2. Turn off water supply and disconnect the garden hose from the faucet and the water inlet on the unit.
3. Depress the gun trigger for a few seconds to release any remaining water until water spray stops, turn off unit immediately.
4. Unplug power cord from the power outlet and wrap it into the cable reel by rotating the reel with hand crank.
5. For storage, disconnect the high pressure hose from the gun wand and wrap hose into the hose reel by rotating the reel with hand crank.
6. Engage gun safety latch and disconnect the quick – connect wand from gun wand, disassembly and replace the spray tip to tip holder on the unit, insert the wand into the wand holder, turn back the hand to the down position.
7. Store the machine and accessories in a room that does not reach freezing temperatures. Do not store near furnace or other sources of heat as it may dry out the pump seals.



WARNING

Turn off water supply and squeeze trigger to depressurize the unit. Failure to do so could result in personal injury due to discharge of high-pressure water.

CLEANING AND MAINTENANCE

Water Filter Screen

The pressure washer is equipped with a water inlet filter screen to protect the pump. If the screen is not kept clean, the flow of water to the pressure washer will be restricted and the pump may be damaged.

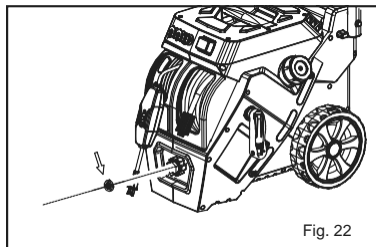


Fig. 22

1. To clean inner water screen, remove the inlet adaptor and remove the filter screen from the pump inlet.
2. Rinse screen until it is free of debris and blockage.
3. Replace screen immediately to prevent any foreign matter from entering the pump.

A clogged water filter screen can cause excessive pressure to build-up in the pressure washer's pump. The wand's water filter screen should be cleaned regularly to avoid damaging the wand or pump.

1. Using needle-nose pliers, carefully take the water filter screen out of the wand.
2. Clean the water filter screen by carefully inserting the water filter cleaning tool provided or a thin and sharp instrument (e.g. paperclip) into the filter to remove any dirt deposited. Rinse with clean water.
3. Using needle-nose pliers, carefully reinsert the water filter screen into the wand. Ensure the screen fits tightly into the wand's water inlet opening.

Main body cleaning

Use only mild soap and damp cloth to clean the main body.

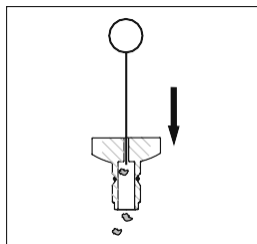


WARNING

Never use the unit to clean itself.

Connections

Connections on pressure washer hoses, gun and spray wand should be cleaned regularly and lubricated with non-water soluble grease.



WARNING

To assure product safety and reliability, repairs should be performed by Rug Doctor personnel, always use identical replacement parts.

TROUBLE SHOOTING

Disconnect the machine from the power source before making any repairs.

Symptom	Cause	Solution
Motor does not run when "ON" (I), fully connected and trigger depressed.	On/Off switch is in the "OFF" (O) position.	Turn switch to the "ON" (I) position.
	Power cord is not plugged in.	Plug in power cord.
	Electrical outlet does not supply adequate power.	Try a different outlet.
	Tripped pressure washer thermal protector.	Allow to cool, and restart unit.
Unit does not reach high pressure.	Diameter of garden hose is too small.	Replace with a 1" (25 mm) or 5/8" (16 mm) garden hose.
	Water supply is restricted.	Check garden hose for kinks, leaks and blockage.
	Not enough water supply.	Open water source fully.
	Water inlet filter is clogged.	Remove filter and rinse in warm water.
	Power nozzle is in lowpressure position.	Replace with desired highpressure tip.
	Pump is sucking air.	Check that hoses and fittings are airtight. Turn OFF machine, and purge pump by squeezing trigger gun until a steady flow of water emerges through the nozzle.

Output pressure varies high and low.	Not enough inlet water supply.	Turn water on fully. Check garden hose for kinks, leaks or blockage.
	Pump is sucking air.	Check that hoses and fittings are airtight. Turn OFF machine, and purge pump by squeezing trigger gun until a steady flow of water emerges through the nozzle.
	Water inlet filter is clogged.	Remove filter and rinse with warm water.
	Discharge nozzle is obstructed.	Blow out or remove debris with a fine needle.
	Calcified gun, hose or power nozzle.	Run distilled vinegar through detergent tank.
Detergent is not work- ing.	Detergent container is empty.	Add more detergent.
	Detergent bottle or suction tube not properly connected.	Check connections.
	Detergent is too thick.	Dilute detergent.
	Filter on detergent suction tube is clogged.	Run warm water through filter to remove build-up.
	Damaged or clogged detergent suction tube.	Remove obstruction or replace detergent suction tube.
	Nozzle is in CLEAN position.	Put nozzle in the SOAP position.
	Discharge nozzle is obstructed.	Blow out or remove debris with a fine needle.
Garden hose connection leaks.	Loose fittings.	Tighten fittings.
	Missing / worn rubber washer.	Insert new washer.
Spray wand, extension, or nozzle leaks.	Spray nozzle not properly attached.	Ensure quick-connect wand is attached securely. Ensure spray tip is clicked in securely.
	Broken o-ring or plastic insert.	Call the Toll-Free Hotline.

Pump is noisy.	Pump is sucking air.	Check that hoses and fittings are airtight. Turn off machine and purge pump by squeezing trigger gun until a steady flow of water emerges through the nozzle.
	Water filter is clogged.	Remove water filter and rinse in warm water.
Water leaks from pump (up to 10 drops per minute is permissible).	Loose fittings.	Check that all fittings are tight.
	Water seals are damaged or worn.	Call the Toll-Free Hotline.
Oil is dripping.	Oil seals are damaged or worn.	Call the Toll-Free Hotline.
Motor buzzes but fails to run.	Supply voltage below minimum.	Verify that only the pressure washer is running on this circuit.
	System has residual pressure.	Turn unit OFF, squeeze trigger on spray wand to release pressure, then turn unit ON.
	Voltage loss due to extension cord.	Unplug any extension cords attached and plug the unit directly into the outlet.
Motor buzzes but fails to run. (continued)	Pressure washer not used for long periods.	Call the Toll-Free Hotline.
	Residual friction among components. Unit might hum.	Disconnect water supply and power ON for 2 to 3 seconds, repeat couple times or until the motor starts.
No water.	Water supply is OFF.	Turn ON water supply.
	Kink in the garden hose.	Remove kink in garden hose.

If you have any questions, visit www.rugdoctor.com or call 1-800-784-3628.

TECHNICAL DATA

Model	PWSU-1
Input voltage rating	120 V , 60 Hz
Rated Power	13A
Working pressure	1700 PSI
Max pressure	2000 PSI
Rated Flow rate	1.20 GPM (275 LPH)
Max. Flow rate	1.35 GPM (306 LPH)
Inlet pressure	44 PSI
Supply water temperature (max.)	Cold tap water 104°F (40°C)
Electrical cord	35 ft. (10.7m)
High-pressure hose	25 ft. (7.6m)
Detergent injection rate	3%~12%

GUARENTEE INFORMATION

What Does This Guarantee Cover / How Long Does The Guarantee Last

- 1.1. Rug Doctor guarantees to the original purchaser for a period of 2 years from the date of purchase ("Guarantee Period"), the machine supplied by Rug Doctor and every component part thereof (collectively, "Machine") shall be free from material defects. However, this guarantee is subject to Clauses 1.2, 1.4 and 2.4 and does not apply in the circumstances described in Clause 2.1.
- 1.2. Subject to Clause 2.1, if:
 - (a) you give notice (in accordance with the "How Do I Get Service Under This Guarantee" section below) to Rug Doctor during the Guarantee Period within a reasonable time of discovery that the Machine has a material defect; and
 - (b) Rug Doctor is given a reasonable opportunity of examining the Machine; and
 - (c) you (if asked to do so by Rug Doctor) return the Machine to Rug Doctor's place of business, payment for which will be in accordance with the "Expenses" section below; Rug Doctor will repair or replace the Machine without further charge.
- 1.3. The guarantee at Clause 1.1 shall apply to any replacement Machine (for a period of 2 years from the date of delivery of that replacement) and any repaired Machine (for the original Guarantee Period) supplied by Rug Doctor.
- 1.4. This Guarantee is given in addition to, and does not affect, your legal rights in relation to the Machine that is faulty or not as described. Advice about your legal rights is available from your local Citizens' Advice Bureau or Trading Standards office.

What The Guarantee Does Not Cover

- 2.1. The guarantee at Clause 1.1 does not apply to any defect in the Machine arising from:
 - (a) any further use of the Machine made by you or any third party after giving notice in accordance with Clause 1.2;
 - (b) your failure, or that of any third party, to follow Rug Doctor's oral or written instructions (including but not limited to the User Guide) as to the storage, use and maintenance of the Machine (as to the latter, for best operating efficiency and cleaning, use of only Rug Doctor cleaning products is recommended);
 - (c) any alteration or repair, or attempted alteration or repair, by you or any third party of the Machine without the written consent of Rug Doctor;
 - (d) fair wear and tear, wilful damage, negligence by you or any third party, accident, improper use and abuse, or abnormal storage or working conditions; or
 - (e) use by you or any third party of the Machine in any way or at any time for rental purposes.
- 2.2. If Rug Doctor fails to comply with these terms;
then it shall be responsible for loss or damage that you suffer that is a reasonably foreseeable result of its breach of the terms or its negligence, but Rug Doctor shall not be responsible for any loss or damage that is not reasonably foreseeable.
- 2.3. Rug Doctor is only supplying the Machine for domestic and private use.
You agree not to use the Machine for any commercial, business or re-sale purpose, and Rug Doctor has no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

GUARENTEE INFORMATION

2.4. Rug Doctor does not exclude or limit in any way its liability for:

- (a) death or personal injury caused by its negligence or the negligence of its employees, agents or subcontractors;
- (b) fraud or fraudulent misrepresentation;
- (c) breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession);
- (d) breach of the terms implied by sections 13, 14 and 15 of the Sale of Goods Act 1979 (description, satisfactory quality, fitness for purpose and samples); and
- (e) defective products under the Consumer Protection Act 1987.

Expenses

If a Machine is returned to Rug Doctor for repair under the guarantee at Clause 1.1 within thirty (30) days of delivery, Rug Doctor will pay the delivery charges both from and back to you. However, you will be responsible for paying any delivery charges for Rug Doctor sending the Machine back to you if the Machine is not considered by Rug Doctor to have a material defect. Thereafter, you may be required to send the machine to Rug Doctor should repairs be required during the Guarantee Period. You will be responsible for paying any delivery charges for sending the Machine to and from Rug Doctor for repairs occurring under the guarantee and within the Guarantee Period and after the initial thirty (30) days.

How Do I Get Service Under This Guarantee?

TO OBTAIN GUARANTEE ASSISTANCE, please call the Rug Doctor Consumer Support Team on: 01903 235558 (9.00 am to 5.00 pm Mon - Fri) or e-mail customerservices@rugdoctor.co.uk. Rug Doctor will need the following information in order to assist you: your name, address and telephone number, product model and serial number, proof of purchase showing date and place of purchase. Please explain the nature of the problem. Rug Doctor will review all the facts involved and advise you as to recommended procedure. We recommend you keep the original carton and packing materials.

Rug Doctor Ltd, Unit 29, Timberlaine Trading Estate Decoy Road, Worthing, West Sussex BN14 8ND
E-mail: customerservices@rugdoctor.co.uk Web Site: www.rugdoctor.co.uk

Unauthorised Use

For the avoidance of doubt, use of the Machine for rental purposes is strictly forbidden and would result in you being unable to rely on this Guarantee. This Guarantee gives you specific legal rights. We hope you enjoy your Portable Spot Cleaner cleaning experience.

You can register your Rug Doctor® Deep Carpet Cleaner machine at www.rugdoctor.co.uk